

Summary of charges for the period
01 SEP 2026 to 30 SEP 2026
Metro Bank Community Account Statement



One Southampton Row
London WC1B 5HA
T: 0345 08 08 500
metrobankonline.co.uk

Metro Bank Community Account number	
Sort code	
Statement date	30 SEP 2026
Overdraft limit	£0.00

The total of fees and charges for the account during this period is £3.00.

This amount will be deducted from your account on 28 OCT 2026 (or the next working day if it's a weekend or bank holiday).

Your fees and charges for this period are as follows:

Monthly Maintenance fee	£3.00
Online Banking fee (if applicable)	£0.00
FX Platform monthly fee	£0.00
Setup fee	£0.00
Service charges	£0.00
Cash charges	£0.00
Transaction charges	£0.00
Post Office change giving charges	£0.00
Instant overdraft charges	£0.00
Interest charges	£0.00

Total Fees and Charges: **£3.00**

Details of Transaction and Cash Charges

Cash charges	Amount (£)	% Charge	Charge (£)
Sub Total			0.00

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ACCOUNT NAME: HELLTRAEF

Your account summary

From: 01 SEP 2026	To: 30 SEP 2026
Opening balance	£239.48
Total money in	£0.00
Total money out	£3.00
End balance	£236.48

Account number	
Sort code	
Statement number	12
Overdraft limit	£0.00

Your transactions

Date	Transaction	Money out (£)	Money in (£)	Balance (£)
	Balance brought forward			239.48
28 SEP 2026	Account Maintenance Fee	3.00		236.48
	Closing Balance			236.48

Statement number 12

Metro Bank Community Account number

Sort code



Your deposit is classed as eligible for the Financial Services Compensation Scheme (FSCS) unless your account falls within the excluded deposits list in the FSCS Exclusions Sheet, which can be downloaded from our website:
<https://www.metrobankonline.co.uk/about-us/legal-information/>

Important Information about compensation arrangements.

Deposits held with us are covered by the Financial Services Compensation Scheme (FSCS), subject to eligibility criteria. We will provide you with an information sheet and exclusions list every year.

For further information about the compensation provided by the FSCS, refer to the FSCS website at www.FSCS.org.uk

We love to hear from you - if you have any queries regarding your statement or any transaction on your statement, please call us on 0345 08 08 500 (or +44 20 3402 8312 outside the UK), or visit your local store.

Calls to 0345 numbers will be charged at your local rate. Calls may be recorded for training or quality monitoring purposes.

Listening to you

If you have a problem with your agreement, please try to resolve it with us in the first instance. If you are not happy with the way in which we handled your complaint or the result, you may be able to complain to the Financial Ombudsman Service. If you do not take up your problem with us first you will not be entitled to complain to the Ombudsman. We can provide details of how to contact the Ombudsman.

Statement number	12
Metro Bank Community Account number	
Sort code	



This document sets out the charges and interest that have accrued on your account within the above period. Charges applied during this period are shown.

If you believe that something on your statement is incorrect, you require information about the calculation of debit interest (if any) deducted from your account, you have a question about any transaction(s) on your statement, or would like to make a complaint please call us on 0345 08 08 508* (or +44 20 3402 8316* if you are outside the UK) or visit one of our stores.

The Community Current Account IIS (Important Information Summary) sets out all applicable charges and fees for this product. Please refer to this for information on any charges, transactions, and fee free or charge free promotion details. You can find the current IIS at metrobankonline.co.uk/community-current-account.

Some of the fees and charges are:

1. 'Monthly maintenance fee' – applied for the whole calendar month.
2. 'Transaction charges' – these are incurred when you make certain types of transactions.
3. 'Cash charges' – incurred when you bank, withdraw or exchange cash.
4. 'Overdraft charges' – these are charges incurred when you have and use an arranged overdraft or enter into an unarranged overdraft. Where interest is payable rates are expressed as an EAR** (Equivalent Annual Rate).

When a transaction creates or increases an unarranged overdraft - debit interest at 25% EAR** is charged. Interest rates are variable and can change.

If you are registered for Post Office Services:

The Post Office Services IIS (Important Information Summary) sets out all applicable charges and fees. Please refer to this for information on charges, transactions, and fee free or charge free promotion details. You can find the current IIS at metrobankonline.co.uk/business/post-office.

If we change the fees or charges for our products, we will notify you in line with our terms and conditions.

If you have Commercial Online Banking:

The Commercial Online Banking IIS (Important Information Summary) sets out all applicable charges and fees. Please refer to this for specific information on charges, transactions, and fee free or charge free promotion details. You can find the current IIS at metrobankonline.co.uk/business-and-commercial-internet-banking/.

Some of the fees and charges are:

1. 'Online Banking Fee' – this is applied if you have subscribed to our Commercial Online Banking.

*Metro Bank won't charge you for your calls, however you may be charged by your service provider

**EAR stands for Effective Annual Rate and illustrates what the interest rate on the overdraft would be if interest was charged and added to the amount owed once each year. It does not take into account fees and charges.